

Job Title: Crisis Advocate | MVMC

Purpose: One of the Moab Valley Multicultural Center's (MVMC) five program areas is Crisis Resource and Advocacy. We help clients of all backgrounds with their situations of crisis with a distinct intent to never duplicate services already available in the Moab area. Crises range from medical, domestic violence, court involvement, being a victim of a crime, and more. Our Crisis Advocates help us to meet the needs of the community on a case-by-case basis.

Location: Moab Valley Multicultural Center (MVMC); 156 N 100 W, Moab UT and other locations as needed.

Key Responsibilities:

- Have a clear understanding of the Center's mission, vision and values.
- Address the needs of crisis clients by accessing and teaching about local resources.
- Research with the client to find necessary organizations.
- Follow up with clients regarding referrals.
- Help navigate Court, Drug Court, Division of Child Family Services, Public Benefits Cases.
- Communicate case updates to the Case Manager of the MVMC.
- Record Volunteer Time.
- Meet with clients at off-site appointments by request.
- Other duties as assigned.

The Length of Appointment: Crisis Advocates serve on an as needed basis; we keep several Crisis Advocates in rotation.

Time Commitment: A Crisis Advocates serves on an as needed basis. This may be for a whole day or for a few hours at a time to accommodate the needs of clients.

Qualifications: Experience in social work, counseling, client confidentiality protocols, and case management are necessary. Experience working with the Justice System is preferred. Experience working with families and members of vulnerable populations. Ability to work independently with some support is necessary. Basic knowledge of the computer and phone. Pleasant manner, patience, problem-solving ability, dependability. Bilingual Spanish-English is a plus. Reports to the Volunteer Coordinator and Case Manager of the MVMC.

Support: Training for this position will be provided on an as needed basis. The Volunteer Coordinator and Case Manager will also be available for questions, support and assistance.

Age Requirement: 18 and over.

Dress Code: Business Casual

Certifications: MSW or LCSW Degree.

Security Checks: Background Check Required.